

# **Cookies policy**

## **Introduction**

SynoInt activities on the internet meet the appropriate internet activity related requirements of international regulations, European Union regulations and the Republic of Lithuania regulations.

SynoInt appreciates your confidence in us and we are committed to protecting and managing your personal data, sensitive personal data and non-personal data responsibly.

Below is information about how SynoInt processes your data and information using cookies in this and others SynoInt websites.

## **1.INFORMATION ABOUT COOKIES**

1.1. A cookie is a text-only string of information that is saved to your computer's hard disk through your web browser, so that the website can remember who you are. Cookies cannot be used by themselves to identify you. A cookie will typically contain the name of the domain from which the cookie has come, the 'lifetime' of the cookie, and a value, usually a randomly generated unique number.

1.2. The data collected will not be used to determine your personal identity or to create a link to the pseudonym under which your profile is generated without your explicit permission.

1.3. Like many websites, our websites also use cookies in order to provide you with a more personalized and organized web services. If you do not wish to receive these cookies which are in SynoInt websites then you can easily modify your web browser to refuse cookies, or to notify you when you receive a new cookie.

## **2.ADDITIONAL INFORMATION HOW OUR WEBSITES WORK**

2.1. Every time this SynoInt website and others SynoInt websites and its contents are accessed, protocol files are created by ourselves or third parties containing access data. Each protocol file contains the following:

- The website from which you access our website;
- Your IP address;
- Date and time of access;
- The request from the customer/user;
- The http answer code;
- The amount of transmitted data;
- The browser and operating system used.

2.2. It is important to say that Synolnt does not have the means to use the specified data to identify individuals. We do not consolidate this data with other sources of data, so it means that Synolnt processes just non-personal data by cookies.

## **2.LIST OF COOKIES**

### 2.1. Google analytics

#### 2.1.1. `_ga`, `_gid`, `_gat`

2.1.2. Synolnt websites use Google Analytics, a web analytics service provided by Google Inc. (Google). Google Analytics help us to understand how our media campaigns work and how you interact with our websites in order to improve users experience.

2.1.3. Google analytics uses text files which are stored on your computer (“cookies”) to enable analysis of users’ websites use. Information created and collected by the cookie regarding users’ use of Synolnt websites will generally be transmitted to and stored on servers in the USA. Please note that IP anonymisation is permanently activated on Synolnt website resulting in the deletion of the last eight characters of a user’s IP address. This shortening of a user’s IP address is carried out within the European Union or in another contracting member state of the European Economic Area. In exceptional circumstances, this process may be carried out in the USA.

2.1.4. Google uses the information gathered on Synolnt website on behalf of the website’s operator to analyse anonymised users’ usage of the websites, to generate reports regarding anonymised users’ websites activity, to create anonymous user profiles and web statistics and to provide further services on behalf of the website’s operator associated with the websites and internet usage. The IP address transmitted by a user’s browser will not be combined with any other data. Further information on how Google uses, collects and processes data can be viewed via this link

2.1.5. Users can prevent the use of cookies by adjusting their browser settings accordingly. However, please note that some functions of Synolnt websites may not be available to their full extent in this case. Users can also prevent gathering of data (including your IP address) generated by the cookie and related to the use of this website being sent to and processed by Google by downloading and installing the Browser-Plugin.

2.1.6. By using Synolnt websites, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

### 2.2. Google tracking cookies

2.2.1. Google tracking cookies enable Synolnt to understand if you complete certain actions on Synolnt websites after you have seen or clicked through one of our adverts served via Google. Based on the content you have engaged with on our websites Google are able to deliver some

targeted adverts across other Google partner websites. View Google's Privacy policy <https://policies.google.com/privacy?hl=en>

### 2.3. Social media plug-ins

2.3.1. SynoInt websites and online features uses social media plug-ins for the social network Facebook (Facebook Inc., 1601 South California Avenue, Palo Alto, CA 94304, USA).

2.3.2. Social Media plug-ins are social network programs that are embedded on other companies' (in this case on SynoInt) websites.

2.3.3. In addition we would refer you at this point to the social media provider's privacy policy. View Facebook's policy [here](#).

2.3.4. We would expressly point out that the duration of storage of such cookies is not known to us and we have no influence over it.

2.3.5. Furthermore, Facebook helps us to stay in touch with your network through their website/mobile application. Facebook make it easier for us to share with you any content of interest on Facebook and sometimes, we may present with some targeted adverts on Facebook based on your engagement with our websites.

### 2.4. Phpsessid

2.4.1. This is a cookie designed to store and identify unique session ID on the SynoInt websites. It does not contain any personal information and usually looks something like 1234567890abcdef. PHPSESSID is deleted as soon as you close all browser windows. This cookie is essential to store because it allows to login, uses others options.

### 2.5. Cookie\_user\_login

2.5.1. This cookie in SynoInt websites stores login information if you choose an option "Remember me" in the login form.

### 2.6. Cookie\_user\_password

2.6.1. This cookie in SynoInt websites stores password information if you choose an option "Remember me" in the login form.

## **3. YOUR CONSENT**

3.1. SynoInt only uses cookies if we have obtained your prior consent (EU General Data Protection Regulation Art. 6(1)(a)).

3.2. Upon your first access to our websites, a banner will appear, asking you to give us your consent to the setting of optional cookies. If you continue to use (browse) our websites, closing that banner, or clicking "Ok", we assume that you are happy with it and you give consent to use cookies. Then we will place a cookie on your computer and the banner will not appear again as long as the cookie is active. After expiration of the cookie's lifespan, or if you actively delete the cookie, the banner will reappear upon your next visit to our websites and again ask for your consent.

#### **4. HOW DO I REJECT AND DELETE COOKIES?**

4.1. You can choose to reject or block all or specific types of cookies set by virtue of your visit to SynoInt websites by clicking on the cookie preferences on our websites. You can change your preferences for SynoInt websites and/or the websites of any third-party suppliers by changing your browser settings. Please note that most browsers automatically accept cookies. Therefore, if you do not wish cookies to be used, you may need to actively delete or block the cookies. If you reject the use of cookies, you will still be able to visit our websites but some of the functions may not work correctly.

4.2. You may also visit [www.allaboutcookies.org](http://www.allaboutcookies.org) or [www.google.com/privacy\\_ads.html](http://www.google.com/privacy_ads.html). for details on how to delete or reject cookies and for further information on cookies generally.

4.3. By using our websites without deleting or rejecting some or all cookies, SynoInt also assumes that you agree that we can place those cookies that you have not deleted or rejected on your device.

#### **5.YOUR RIGHTS**

5.1. SynoInt informs you in advance that we do not get private and personal information about you using cookies.

5.2. If you are interested in a deeper discussion about our Cookies Policy or should you have any queries regarding the above cookies, please contact by e-mail [data.protection@synoint.com](mailto:data.protection@synoint.com).

#### **6. APPLICABLE LAW AND CHANGES**

6.1. The data controller of information (data) which is received by cookies is UAB Syno International and its subsidiaries (SynoInt).

6.2. This Cookies policy is governed by the law of the Republic of Lithuania.

6.3. Any dispute, controversy, disagreement or claim arising out of or in connection with the Cookie policy, as well as issues of the violation, termination or validity / invalidity hereof shall be settled by mutual negotiations.

6.4. The main and always updated version of this Cookies policy is posted in English on [www.synoint.com/legal](http://www.synoint.com/legal).

6.5. This Cookies Policy might be used by the following sites:

[www.synoscore.com](http://www.synoscore.com), [www.synoanswers.com](http://www.synoanswers.com), [www.synopanel.com](http://www.synopanel.com), [www.synorewards.com](http://www.synorewards.com), [www.surveyo24.com](http://www.surveyo24.com), [www.synokorea.com](http://www.synokorea.com), [www.synojapan.com](http://www.synojapan.com).